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## **Badger Truck Refrigeration Inc. (Contract Number MIS0007805),**

Welcome to ChemTel's Emergency Response Service (ERS / MOD) Communication Network. This letter confirms your firm is an authorized user of our 24-hour emergency phone numbers. Be sure to clearly identify the number as an emergency phone on Shipping Manifest / BOL, Dangerous Goods Declarations and hazardous MSDS's / SDS's/ Waste Stream / Waste Profile to minimize inappropriate calls. This letter however, does not authorize you to place our number on any product labels unless you sign a separate contract for those services.

Shipments of hazardous materials within the United States, Canada, Puerto Rico, and the U.S. Virgin Islands should reference ChemTel's toll free phone number: **1-800-255-3924** as well as the **contract number** listed above. Section 172.604 of the Federal Register specifies that the contract number "**must be entered on the shipping paper immediately before, after, above, or below the emergency response telephone number**".

Shipments and safety application outside of the US, Canada, Puerto Rico and the U.S. Virgin Islands must reference our international access phone number of: **+01-813-248-0585**. Collect calls are accepted. **Shipments originating in USA and going overseas must use both the numbers. Shipment originating overseas and destined for the US, Canada, Puerto Rico, or the Virgin Islands must also use both numbers.**

Having international users call collect ensures a bilingual operator is on the line to identify the language the caller may be using, if they are not English speaking. If the caller does not speak English, after accepting the call, ChemTel will conference call to our on-line translation service for live interpretation.

Calls originating on board vessels should follow normal ship-to-shore protocols. Be sure to use the international access number and alert the ship-to-shore operator you are involved in an emergency incident.

As our primary service is to provide reliable & accurate information about hazardous materials, it is essential our records be kept current by the Member Client of ChemTel. It is imperative that you inform ChemTel if there is a change to **ANY** of the following:

- Company Name (s) and address (s) or AKA or DBA names with in your company
- Company phone (s), fax (s) numbers or other contact information
- Company personnel E-mail contact information and web site address
- Individuals designated as company contacts and their off-hour phone numbers (cell, home, pager, beepers)
- MSDS/waste profile/ waste stream information representing hazardous registered materials

You may update company contact information at any time by accessing the Subscriber Information Form at [www.chemtelinc.com](http://www.chemtelinc.com). This form may be submitted on the website or emailed to [sif@chemtelinc.com](mailto:sif@chemtelinc.com). You will receive an email confirmation that your updated form has been received.

You may send electronic MSDS' to [MSDS@Chemtelinc.com](mailto:MSDS@Chemtelinc.com) or mail paper versions to ChemTel. There will be a charge to convert paper MSDS to electronic format for inclusion in the ChemTel database. For large data transmissions, please contact a customer service representative to obtain access to a secure FTP (file transfer protocol) site.

In closing, please take notice that your contract agreement automatically renews each year on your anniversary date unless we are given prior written notice via certified mail 60 days prior to the anniversary date of your intent to cancel service. We appreciate the confidence you have placed in ChemTel and look forward to servicing the regulatory compliance needs of your firm for many years.

Yours in safety,

*Chemtel, Inc.*